

Appendix A

Transcripts of recordings

Bonnie

Classes: Uh, right now I'm taking a relational communication class. It's basically talking about the system- the relationship systems and how we communicate with people that we have relationships with. *(13 seconds)*

Questionnaire: They're trying to develop a questionnaire that's not culturally biased. And so we're asking, um, focus groups that ar- consist of African-American, European American and Lumbee. Um, so we can try to at least cov- cover three areas. *(18 seconds)*

Seniors: But I think a lot of the older girls, especially the seniors, are not really interested in mixing with the guys. So. I'm trying to get, like, the president to say that, ah, we should mix with the girls a little more. *(13 seconds)*

Coaching: I played volleyball in high school. And when I was in high school we started playing junior olympic volleyball. And uh, would travel around the state every other weekend in tournaments and stuff. I really enjoy it. I enjoy, like, working with the other girls on the team. *(17 seconds)*

Tricia

Work-school: I decided I was going to work and go to school and that was hard cause I did have a lot of, you know, my harder English classes last semester: a lot of reading, a lot of papers. But I did work at a law firm. And- just was filing

paperwork, nothing- nobody knew my name. That's ok though (laughter). (18 seconds)

Everybody: But- cause you get everybody in there. From six years old stealing a sandwich cause they're hungry to, you know, fifteen years old stealing a car or something like that. But um, it was very interesting and definitely one of those experiences you have that you remember for a while. So. (18 seconds)

Hiking: You know, we spend a lot of time in the mountains hiking, camping and whatnot. And- there- a river so you can go kayaking or paddling. You know, you're there at a mountain so you can go hiking and then even in the area here we have a lot of hiking trails and, um, lakes that you can go camp around. (17 seconds)

Cucumber: So I go outside one day and I'm picking. So the cucumbers start crossing with the squash and the watermelon and the jalapena peppers. We were making cucumber everything. Make cucumber salsa and cucumber this and cucumber that. After a while, we were just having to chunk 'em. (18 seconds)

Ivan

Tickets: It's, you know, selling tickets, being aware of the game day operations, activities, your sponsorships. You know, your fan base, and advertising, marketing. All that stuff. So, (14 seconds)

Crucial: Even though, you know, the players a lot of times don't realize that what you do behind the scenes, um, is, you know, crucial to the fans being there and whatever. You know, I want to know that my success at work is helping the success on the court. (16 seconds)

Water: I tried to go water- I guess, not water ski- wakeboarding. That didn't- That didn't- That didn't go well. No. Definitely was- broke a lot of stuff. I don't know. I just- I like being in the water. You know. I like jet skiing, cause you don't have to do anything. (19 seconds)

Movies: I lo- I love movies! But. I just never put my time into getting up, sitting in a theater for two hours, and then leaving, I don't know. (laughter) It's a- it's a ton of work just getting up, all by- all by itself. (16 seconds)

Robert

Data: But a lot of people have manipulated the, ah, data with statistics. With a bunch of different companies and they forget to look at the business itself that they're investing in. Which is common sense, I mean, you're investing in a business. *(13 seconds)*

Small-farm: I've got extended family that's still farming but, I mean, that's only a certain amount of the population that farms now because the small farmer just simply can't exist unless they farm for these niche markets for like, you know, grazing pork. But I don't think that's really a huge market right now. *(17 seconds)*

Eluding: We- we had a lot of fun actually, you know, kinda eluding the faculty at, you know, at high school. Like, sneaking out, going down the fire escapes, you know, after they checked us in at night. *(16 seconds)*

Tailgate: The people that have been cooking the pig have been drinking whiskey all morning. So it's pretty- it's a- it's a party. And for, ah, you know, football games, like in the falltime, ah, you know, people out there tailgate all day long because they've had the pig out there cooking all day. *(18 seconds)*

Elizabeth

Hair: Everybody was just tearing their hair out about this new system. And- and I had literally, I mean, librarians breaking down in tears in front of me about how awful this was. So I was like, this is bad. You know, there's got to be some better way to make changes in technology that affect the work people do. *(14 seconds)*

Discussion: And I don't think a lot of the people who were sort of at this lower level who were doing the data entry and who were actually ordering the things got involved in the discussions of what kind of effect this new system would have on the work and how the system could be structured to redesign the work. *(14 seconds)*

Family: And, um, one of the things is that growing up, our- my- my family was kind of of the "we have to do everything together". And we sort of fall back into that mode, so it's like "OK! We're all going to the mall right now! We're all going to the grocery store right now!" *(15 seconds)*

Theme-park: And you go there and you might ride one ride and then you sit somewhere and you have a nice restaurant meal. And they're, you know, they're the family and this is the one time they're ever going to make it there and they're trying to bulldoze through the park and stand in line and dash around. And you're just kind of sitting there watching it all go by. *(16 seconds)*

Valerie

Field: So we kind of think about is he doing that for the kids? Because he's been there so long. A lot of people get burned out in that field. You're working with homeless youth, um, juvenile delinquents, you're in there for a year and a half and you're dead. Um, so he's been there for a long time. *(17 seconds)*

History: To get a major in history you have to have taken classes from all different time periods, all different areas, everything like that. Um, and that means you're getting breadth. You're basically starting from the beginning every time. You know, you move to a different part of the world you're starting from scratch. *(17 seconds)*

Backpacking: This past summer, um, I went backpacking through Norway with my dad. So that was kin- That's the travel I really want to end up doing, where I put on a backpack and head off for a year, and just hike around co- you know, hike around the world. Um, that's kind of what I'm eventually gonna do, but haven't really done yet. *(19 seconds)*

Camping: It's like, that's the day, the sa- we know exactly which sites we want. It's a- it's a major, um, process. But, so we just hang out there and, you know, you hike and you float down the river and stuff. So, it's camping. It's being outdoors all the time. But it's not necessarily hard core. *(14 seconds)*

Jason

Clocks: So I was just at the Sharper Image yesterday, looking at their crazy alarm clocks with like, like, three different temperature displays and, like, eight different time zones and, like, it's- it's sort of ridiculous. We're not going towards that in our des- in our design approach. We're going to do something that's a little bit more simple. Effective, but nice-looking. *(18 seconds)*

Math: And you take like twenty units of math, eighteen units of science. I mean, just like, a- that's a lot, you know? And, um, coming from being, like an art

major, like I didn't have to do any of that, really. But here, I like came here and they were like "well, twenty units of math now." So, *(16 seconds)*

Shopping: I can't afford most of the stuff there, but it's really nice. And like, I'm- I really- I love going shopping. I need to restrain myself more but. I- I always go there and I can't leave there without buying something nice and too expensive. *(16 seconds)*

Finding: I love driving around, too. And finding new places. And. Yeah, I feel like you're- I'm- I'm more- I'm more likely to find a cool place if I'm in the city or something like that. *(13 seconds)*

Sam

Planning: I imagine that I'll end up going to some sort of grad school or law school or something. I don't know. But, um, definitely planning on not doing that right away. I'm thinking it might be fun to teach for a while. *(13 seconds)*

Opera: They're always having to f- to sort of fight, er, find money and stuff like that. It's sort of a never-ending process. But, um, it was really interesting, just seeing how the whole opera company was run. *(13 seconds)*

Skateboard: It's fun. I like to go, um, to parking structures late at night when there are no cars around and I jus- just skate down the hills and it's sort of- it's like snowboarding or skiing or something just going down the hill. *(11 seconds)*

Physical: I guess I just sort of liked also getting the physical activity. I think that doing stuff like that sort of helps me focus when I need to get stuff done, if I can sort of get my energy out, um, through exercise or something. So. *(15 seconds)*

