## Entity-based Models of Discourse Structure

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## Coherence

Structure of information in a discourse– Gives readers **context** they need... to understand new information (Halliday+Hasan '76)

#### Coherent text

Alice was sitting by her sister. Suddenly a White Rabbit ran by her. Alice heard the Rabbit say "I shall be late!"

#### Incoherent text

Alice heard the Rabbit say "I shall be late!" The Mouse did not notice this question. "It isn't", said the Caterpillar. Why coherence? Fundamental linguistic concept

Helps predict which utterances are pragmatically appropriate Tells us which utterances are closely related



- Predict human assessments of quality
- Mostly in education (Miltsakaki, Higgins, Burstein, others)

Sentence selection



Now the CDC is testing blood from patients who had symptoms.

The outbreak was the first time West Nile had been seen in this hemisphere.

Officials announced they had found a crow infected with West Nile.

...

- Sentence selection
- Patients who had symptoms" of what?



- Sentence selection
- "Patients who had symptoms" of what?
- Reordering posed as search for most coherent order
  - Can also do some rewriting (Nenkova+McKeown '03)



- 2 The outbreak was the first time West Nile had been seen in this hemisphere.
- 3 Officials announced they had found a crow infected with West Nile.

- Sentence selection
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- 2 The outbreak was the first time West Nile had been seen in this hemisphere.
- **1** Now the CDC is testing blood from patients who had symptoms.

## Modeling coherence

Coherence created by large-scale (global) sequence of topics:

► HMMs, trees (Eisenstein), Mallows model (Chen+al '09) and *local* surface properties of text:

- Lexical: consistent topic and vocabulary
  - Tf-idf, topic models, IBM model 1
- Rhetorical: related propositions
  - Temporal (Bollegala+al '09)
  - Discourse parsing (rare) (Lin+al '11)
- Entity-based: focus on set of objects
  - This talk
  - Also (Karamanis) and others

## Intuitions

## A text is about entities: things in the world

Suddenly a White Rabbit ran by her. Alice heard the Rabbit say "I shall be late!" The Rabbit took a watch out of its pocket. Alice started to her feet.



Coherence created by repeated entity mentions More specific theories, eg Centering (Grosz+Sidner)

## Overview

#### Baseline: the entity grid Barzilay and Lapata CL '08

Referring expressions: form and content Elsner and Charniak ACL '08

Different types of entity behave differently Elsner and Charniak ACL '11, ACL '10

New evaluation: phone dialogues Elsner and Charniak ACL '11b

Implications

High-level structure: plot Elsner EACL '12

| Text  | Syntactic role |
|---|----------------|
| Suddenly a White Rabbit ran by her.           | subject        |
| Alice heard the Rabbit say "I shall be late!" | object         |
| The Rabbit took a watch out of its pocket.    | subject        |
| Alice started to her feet.                    | missing        |

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Grid White Rabbit | subj | obj | subj | -

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Grid White Rabbit | subj | obj | subj | -Alice | other | subj | - | subj

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|---|----------------|
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| Grid         |       |      |      |       |
|--------------|-------|------|------|-------|
| White Rabbit | subj  | obj  | subj | _     |
| Alice        | other | subj | _    | subj  |
| watch        | —     | _    | obj  | _     |
| feet         | —     | -    | _    | other |

Modeling (simplified)

#### Entities treated independently... Modeled via Markov chain:

## White Rabbit



Generative and discriminative grids both use these features

## Just what is an entity?

#### Coreference?

We don't use it!

- Only sometimes improves results (Barzilay+Lapata '05)...
- Input documents must be fairly coherent
- Instead: link mentions with same head noun

#### Mention detection?

Use all nouns as mentions.

- Pick up premodifiers like "a Bush spokesman"
- Maximize coreference recall
- Improves over NPs as mentions by 4%

## Standard ordering benchmarks

## Discrimination

(Barzilay+Lapata '05) following (Karamanis+al '04)

- Proxy for summarization reordering
- No human judgements required
- Too easy on long documents



Standard ordering benchmarks

Insertion (Chen+al '07) and (Elsner+Charniak '07)

- Proxy for updating an article
- Also no human judgements
- Harder for longer documents



## 1004 documents in test set

|        | Discrimination | Insertion |
|--------|----------------|-----------|
| Random | 50             | 13        |
| Grid   | 80             | 21        |

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## **Referring expressions**

- The grid sees entities via syntactic roles
- Doesn't care what the mention looks like

# Expressions referring to entities constrained by **information structure** (Prince '81 and subsq.)

- New information has to be grounded
- Old information gets shorter mentions
- Very salient entities get pronouns or demonstratives

## Old vs new NPs

#### New information needs complex packaging

"Secretary of State Hillary Clinton"

## Old information doesn't "Clinton"

## Relatively easy to build an old/new classifier:

(Poesio+al '05 and others)

- Linear classifier with syntactic features
- Trained on coref corpus or using same-head coref
- Accuracies usually 80-90% with document order
  - $\blacktriangleright~\sim 60\%$  without

Ordering model based on same-head coref

## Pronouns

Pronouns refer to very salient entities Possible to find references automatically with  $\sim$  70% accuracy

- Number and gender constraints
- Syntactic tree distance within sentence (Hobbs)
- Nearly all antecedents within 2 previous sentences
- Have to handle pleonastic/expletive pronouns (Bergsma '11)
  - "It appears that..."
- Unsupervised algorithm (Charniak+Elsner '09)

## Using pronouns for coherence

## First idea:

- Resolve pronouns, add to grid (Barzilay+Lapata '05)
  - Doesn't work
  - Coreference too inaccurate on disordered documents
  - Pronouns can usually find some potential referent

## But these referents are often poor!

- New idea: use p(pronoun|antecedent)!
- (Requires generative model)

#### Pronouns

## Detect passages with stranded pronouns:



## Results

|          | Discrimination | Insertion |
|----------|----------------|-----------|
| Random   | 50             | 13        |
| Grid     | 80             | 21        |
| Disc-new | 70             | 16        |
| Pronouns | 65             | 16        |

Both models reasonably good
Combined results improve over grid
(later in talk)

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## Entity types

We've seen how different referring expressions belong earlier or later...

Can also use the referring expressions to learn about the entity itself:

- Semantics affect likelihood of importance
- News focuses on people and companies...
- Not so much on dates
- Many references don't act like names
  - "Half of them", "members of the union", "my problem with that" (Elsner+Charniak '10)

Modeling redux

#### Features from previous work

White Rabbit = subj

obj of previous subj of prev-1 occurs 3x total

## These features aren't enough... White Rabbit vs watch

## Features of important entities

| White Rabbit = subj | obj of previous<br>subj of prev-1<br>occurs 3x total<br>is a proper NP<br>is named entity class PERSON<br>has some modifiers<br>is singular |
|---------------------|---|
|                     | is siliyulal  |

## Features separate White Rabbit from watch

Similar features useful in coref/summary tasks

## **Coreference features**

#### Spurious entities

Formed around nouns like "care", "increase", "percent" Don't throw away, but should distinguish

an increase = subj

obj of previous

...

in MUC6, but never coreferent rarely has coreferent pronouns

Automatic pronoun coreference on large dataset

What we learn

## Baseline

P(May 25/President Bush = subj

missing in previous other in prev-1 occurs 3x total)

What we learn

Baseline P(May 25/President Bush = subj missing in previous other in prev-1 occurs 3x total) = .045 Our model P(May 25 = subj)missing in previous ... **NE type DATE** never corefers in MUC6) = .001

## What we learn

Baseline P(May 25/President Bush = subj missing in previous other in prev-1 occurs 3x total) = .045 Our model P(President Bush = subj missing in previous . . . **NE type PERSON** proper NP corefers in MUC6 modifiers) =.133

## **Results on WSJ test**

## Alone

|               | Disc. | Ins. |
|---------------|-------|------|
| Random        | 50    | 13   |
| Grid          | 80    | 21   |
| Extended Grid | 84    | 24   |

## Combined

Grid+other models8324ExtEGrid+other models8627

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Are we really measuring coherence?

#### Experiments on simplified summarization tasks

- Incoherent documents aren't realistic
- Standard corpora are newswire and short reports

### Essay grading

- Annotations subjective and somewhat unreliable
- Data is expensive (and mostly proprietary)
- Coherence is just one factor in quality

# Important to try other tasks and domains!

#### From news... to phone conversations!



#### Phone dialogues on selected topics

- Manually transcribed/parsed
- Switchboard corpus

Results in this section include a lexical model, IBM-1 (Soricut+Marcu '06) and a lexical-entity model, Topical Entity Grid (TGrid) (Elsner+Charniak '11b)

# Discrimination on dialogue







# Discrimination on dialogue





Main effect of document length (uninteresting) New-information model restricted to news

# **Disentangling conversations**

# Many simultaneous conversations

- Crowded rooms
- Push-to-talk radio
- Internet chat
- Chanel: How do I limit my internet connection speed?
- Felicia: Use the keyword "throttling" in google.
- Chanel: Felicia, google solved my problem.
- Gale: You guys have never worked in a factory, have you?
- Gale: There's some real unethical stuff that goes on.
- Arlie: Of course, that's how they make money.
- Chanel: You deserve a trophy!
- Gale: People lose limbs, or get killed.

Felicia: Excellent!

How do participants cope?

Individual conversations must be coherent... Participants know the structure is this:

Chanel: How do I limit my internet connection speed? Felicia: Use the keyword "throttling" in google. Chanel: Felicia, google solved my problem. Gale: You guys have never worked in a factory... Gale: There's some real unethical stuff that goes on. Arlie: Of course, that's how they make money. Chanel: You deserve a trophy! Gale: People lose limbs, or get killed. Felicia: Excellent!

How do participants cope?

### Individual conversations must be coherent...

Not this:

| Chanel:  | How do I limit my internet connection speed?    |
|----------|---|
| Felicia: | Use the keyword "throttling" in google.         |
| Chanel:  | Felicia, google solved my problem.              |
| Gale:    | You guys have never worked in a factory         |
| Gale:    | There's some real unethical stuff that goes on. |
| Arlie:   | Of course, that's how they make money.          |
| Chanel:  | You deserve a trophy!                           |
| Gale:    | People lose limbs, or get killed.               |
| Felicia: | Excellent!                                      |

How do participants cope?

# Individual conversations must be coherent... Especially not this!

Chanel: Felicia: Gale: Gale: Chanel: Gale: Felicia: How do I limit my internet connection speed? Use the keyword "throttling" in google. Felicia, google solved my problem. You guys have never worked in a factory... There's some real unethical stuff that goes on. Of course, that's how they make money. You deserve a trophy! People lose limbs, or get killed. Excellent!

# Synthetic transcripts



### Assigning a single utterance



Coherence approach is effective

### Assigning a single utterance

| Chance   | 50        |
|----------|-----------|
| Grid     | 77        |
| TGrid    | 78        |
| IBM-1    | 69        |
| Pronouns | <b>52</b> |
| Time     | 58        |
| Combined | 83        |



- Coherence approach is effective
- Pronouns very bad here

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- Pronouns very bad here

Best models: sensitive, many-sentence context

# Recovering the original conversations



Results predictable from single utterance

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### What we've seen

- Coherence is improved by appropriate patterns of entity mentions
- The syntax of a mention depends on its information status
- Important entities distinguished by form, number and syntactic roles of mentions
- Coherence models can be automatically validated via reordering tasks
- …and disentanglement
- Models don't always work on all domains

# Challenges

- Can we use relationships between entities?
  - Topical entity grid tries to do this, but...
- Better models for discourse-new NPs and pronouns on conversation
  - See (Rahman+Ng '11)
- An account of other coref. phenomena?
  - Bridging/mediated reference, demonstratives, etc.
- Integration of local and global models?
  - ► See (Elsner+Austerweil+Charniak '07) but doesn't scale
- Evaluate models against human judgements...
- Stylistic acceptability, not just coherence
  - How "journalistic"/"formal"/etc.?

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High-level structure: plot Elsner EACL '12 ...follows the main character Elizabeth Bennet as she deals with issues of manners, upbringing, morality, education and marriage... (Wikipedia)

The story turns on the marriage prospects of the five daughters of Mr. and Mrs. Bennet... (Amazon.com)

...follows the main character Elizabeth Bennet as she deals with issues of manners, upbringing, morality, education and marriage... (Wikipedia)

The story turns on the marriage prospects of the five daughters of Mr. and Mrs. Bennet... (Amazon.com)

"Bingley." Elizabeth felt Jane's pleasure. "Miss Elizabeth Bennet." Elizabeth looked surprised. "FITZWILLIAM DARCY" Elizabeth was delighted. Elizabeth read on: Elizabeth smiled. "If! "Dearest Jane! (Jason Huff: Microsoft Word '08)

# First steps:

We're not going to solve this all at once...

# Similarity between novels

- Helpful for information retrieval:
  - ► Find another novel like "Pride and Prejudice".
- Clustering and organization:
  - Are there "plot type" clusters?
- Project knowledge about training novels to unknown:
  - This novel is *like* "Pride and Prejudice"; maybe it's a romance.

# Plot is *high-level*...

#### Two basic insights:



Characters... forming a social network (Elson+al '10)

# Plot is *high-level*...

#### Two basic insights:



Part of story

#### Story has an *emotional trajectory* (Alm+Sproat '05)

# Combine the two:

- Compute a trajectory for each character
- Observe social relationships through time



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- Compute a trajectory for each character
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### Preprocessing

- Chop the novel into paragraphs
- Parse everything and retrieve proper NPs
- Simple coreference on the NPs to find characters
- Emotion: "strong sentiment" cues from (Wilson+al '05)

### Coreference

Similar to cross-document coreference:

- Shared name elements
- Presence in same documents
- List of gendered names and titles

| "Miss Elizabeth Bennet" (f) | Elizabeth Bennet<br>Elizabeth<br>Miss Elizabeth Bennet<br>Miss Bennet |
|-----------------------------|---|
| "Mise Eliza" (f)            | Miss Eliza  |
|                             | Eliza   |
| "Miss Elizabeth" (f)        | Miss Elizabeth  |
| "Lizzy" (?)                 | Lizzy   |

Use this representation to measure similarity...

Kernel function

k(x, y): similarity between x and y 0: no similarity; > 0: more similar basic ML building block Use this representation to measure similarity...

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Use *convolution theorem* (Haussler '99) to build a complex kernel out of simpler ones:

$$k(x, y) = \sum_{ch_1 \in X} \sum_{ch_2 \in Y} \underbrace{c(ch_1, ch_2)}_{\text{kernel over characters}}$$

# Similarity between characters

 $e(ch_1, ch_2)$ :

- Similarity for trajectory curves
- Normalized integral of the product
- Used for frequency and emotion



- $d(ch_1, ch_2)$ 
  - Nearby words
  - replied Elizabeth 17 Elizabeth felt 14
  - Elizabeth felt 14
  - Elizabeth looked 10
  - Elizabeth's mind 7

First-order character kernel

 $c_1(\mathit{ch}_1,\mathit{ch}_2) = d(\mathit{ch}_1,\mathit{ch}_2) e(\mathit{ch}_1,\mathit{ch}_2)$ 

### Adding social network features

Characters are more similar if:

- They each have close friends...
  - (Measured by co-occurrence frequency)
- ...who are also similar

Second-order character kernel

$$c_2(ch_1, ch_2) = c_1(ch_1, ch_2)$$
$$\sum_{u' \in X} \sum_{v' \in Y} \underbrace{e(\widehat{u, u'}, \widehat{v, v'})}_{\text{relationship strength}} c_1(u', v')$$

# **Testing similarity**

- First, simple proof of concept
- Independent of particular critical theory
- Difficult for very naive models

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# Order discrimination

(Karamanis+al '04) (Barzilay+Lapata '05)



# Weighted nearest-neighbor For training set *T*, is:

 $\sum k(t, y) > \sum k(t, y_{perm})?$ 



aberrant novels

Weighted nearest-neighbor For training set *T*, is:

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Weighted nearest-neighbor For training set T, is:

$$\sum_{t \in T} k(t, y) > \sum_{t \in T} k(t, y_{perm})?$$



### Results (30 novels from Project Gutenberg)

# **Binary classifications**

Chance accuracy 50%

Significance via kernel-based non-parametric test (Gretton+al '07)

# Random perm Reversed
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| First-order k <sub>1</sub> | 77          | 63       |

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| First-order k <sub>1</sub>  | 77          | 63       |
| Second-order k <sub>2</sub> | 90          | 67       |

# We've seen:

- Plot structure: based on *character* and *emotion* over *time*
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# Future work:

- Eventually: search and summarize stories
- Topic modeling: match emotions to events
  With Dae-II Kim and Victoria Adams
- Interface for writers to visualize their work
  - With Jon Oberlander and Victoria Adams

#### Connections

- Very high-level models can still be entity (character)-based
- Still possible to validate automatically by disentanglement
  - Analogues of other tests? Insertion? Human scoring?
- Can we learn more from sentence-level models?
  - Do novels have "local transitions"?

### Conclusion

- Entities shape discourse at many levels
- Coherence affects referring expressions
- …ideas from coref help
- Automatic tests are great, but use several to avoid getting fooled
- Fiction: an exciting new area!

Software available bitbucket.org/melsner/browncoherence

# Topical entity grid

(Elsner+Charniak '11b)

#### Relationships between *different* words "a crow infected with West Nile..." "the outbreak was the first..."

- Represents words in a "semantic space": LDA (Blei+al '01)
- Entity-grid-like model of transitions
- "Semantics" can be noisy...
  - More sensitive than the Entity Grid, but easy to fool!

### IBM Model 1

# Single sentence of context Learns word-to-word relationships directly

