

A CORPUS OF WORD-ALIGNED ASKED AND ANTICIPATED QUESTIONS IN A VIRTUAL PATIENT DIALOGUE SYSTEM

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MOTIVATION

- Many systems for detecting paraphrases or measuring semantic similarity rely on alignments of words and phrases
- Gold standard monolingual alignment corpora MSRP (Brockett, 2007) and Edinburgh (Cohn et al., 2008) corpora do not take paraphrase status into account when annotating word alignments
- There can be benefit to modeling word alignment and paraphrase classification as a joint process (Xu et al., 2014)

CONTRIBUTION

We developed a corpus and methodology of annotation that accounts for word alignment and paraphrase status jointly. Our resources include:

- 1. A corpus of virtual patient dialogues with gold standard alignment and paraphrase annotations
- 2. Alignment annotation guidelines to account for both paraphrases and non-paraphrases, extending Cohn et al. (2008)
- 3. GoldAlign, the graphical alignment and paraphrasing annotation interface used to create the corpus

THE APPLICATION: VIRTUAL PATIENT DIALOGUE SYSTEM

THE VIRTUAL PATIENT



Input	Gold Label	ChatScript System Response
hello there, why did you come in to see us today	what brings you in today	i was hoping you could help me with my back pain, it really hurts! it has been awful. i can barely even tie my shoes
could you rate the pain	rate the pain	right now, i would call my pain a 7. when i take the ibuprofen, it goes down to about a 5 or 6
is the pain constant	is the pain constant	it is pretty constant although sometimes it is a little better or worse
how is this affecting your life	how is this affecting you	i haven't been able to work, i am a little worried about the bills
what do you do for work	what do you do for work	i am an auto mechanic. i have a garage a couple of blocks from here

AN EXAMPLE DIALOGUE

CORPUS ANNOTATION PROCESS



GOLDALIGN: ALIGNMENT ANNOTATION TOOL

GoldAlign, a graphical interface for gold-standard corpus annotation of alignment and paraphrasing, was created to streamline the creation of our corpus (and potentially others like it).



CORPUS STATISTICS

- **104 dialogues** containing **5437 user turns** with **290 unique labels**
- average of **52 turns per dialogue** and **19 turns per label**
- 157 annotated+arbitrated batches with 6 sentence pairs in each:
 - selected by **maximum confusability**, i.e., the least similar paraphrases and most similar non-paraphrases
 - yielding **942 total sentence pairs**
 - of these, **441 paraphrases** and **495 non-paraphrases**

INTER-ANNOTATOR AGREEMENT

Annotators		F1 (words)		F1 (phrases)	
		Sure	Poss	Sure	Poss
M	G	0.22	0.19	0.30	0.40

А	G	0.72	0.74	0.81	0.74
J	G	0.63	0.64	0.69	0.60
Α	Μ	0.29	0.19	0.36	0.33
J	Μ	0.33	0.27	0.48	0.45
А	J	0.47	0.57	0.60	0.55

Agreement of the annotators (A and J) relative to one another and to the gold annotations (G) are consistently higher (shown above in bold) than agreement between the Meteor alignments (M) and all human annotations.

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